Our Story Photo & Film Agreement:

- -A deposit of \$500 is due at the time of submitting information, to hold the date.
- -Travel fee is applied for venues outside of Wilkes County, @ \$20 per hour of travel, both ways, per person.
- -After the deposit is paid, the remaining balance is due two weeks prior to the wedding day.
- -In the event that the photographer, videographer(s) cannot make the event (under extreme circumstances including weather) all money will be refunded.
- -Allow up to 15 weeks for the final product to be completed.

Your video will be finished and mailed to you on or before
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- -This agreement contains the entire understanding between Videographer and the client. It supersedes all prior and simultaneous agreements between the parties. The only way to add or change this agreement is to do so in writing.
- -In the event that the client must cancel, reschedule, or downsize a package for any unexpected event, all money will be refunded (if wedding canceled) or adjusted (partially refunded to suit a new package). OSPF will retain the deposit.
- -Every effort will be made to reschedule later if desired, and no rescheduling fee will be applied.
- -When booking with Our Story we decide the video team based on availability, location, and schedules.
- -For video, we must arrive at least 30 minutes prior to the ceremony, and we prefer to not work past 10pm.
- -A signed contract and deposit are required to reserve the specified coverage and date. Checking the box on the website replaces your signature.
- -The Photographer/Videographer is limited by the guidelines of the event site management. The client agrees to accept the technical results. Negotiation with the officials for moderation of guidelines is client's responsibility; the Photographer/Videographer will offer technical recommendations only.
- -The client must obtain written permission from and compensate the Photographer/Videographer prior to the client or its friends and relatives publishing or selling the videos for profit.

- -Client grants the Photographer/Videographer permission to display in print or online all or any images, clips and videos as an example of the Videographer's work and for entrance into competitions and advertisements and release all claims to profits that may arise from use of videos.
- -The Photographer/Videographer takes the utmost care with respect to exposure, transportation, and processing wedding footage. However, in the unlikely event that videos have been lost, stolen, damaged or destroyed for reasons within or beyond the Photographer/Videographer's control, the Photographer/Videographer's liability is limited to the return of all payments received for the event.
- -It is the bride's responsibility to inform the photographer/videographers if there is someone at the event that wishes not to be photographed/videotaped.
- -OSPF will work at a wedding for a specific number of consecutive hours. Hours of coverage will not be broken up.
- -Only legally licensed music will be used in the video. If a client wants a specific song(s) that require additional licensure, the cost will be added to the cost of the package. Costs for mainstream music can range from \$300-\$600 per song. Normally I choose songs from websites that I subscribe to. I try to choose songs that will support and enhance a beautiful video. Most songs are instrumentals that play as background music with audio from the day.
- -OSPF DOES require meals and a place settings or place to sit down to eat. OSVC must eat while the couple is eating so we will be ready to go back to work when the couple has finished eating. Therefore, we will get in line to get our food asap.
- -OSPF photographer/videographers reserve the right to leave a venue at any time our safety feels compromised or for any unforeseen emergency.
- -Every effort would be made to replace a photographer/videographer that has a personal emergency.
- -OSPF reserves the right to post and remove posts of wedding photos/videos at any time on social media and the business website. Posting long term is the bride and groom's responsibility.
- -30 days after the bride receives her hard drive with wedding photos/video and footage, OSPF will delete all original copies. It is the bride's responsibility to look at her hard drive and report any issues to Lisa before the 30-day period is up.

- -It is the bride's responsibility, and we highly recommend that you copy all your photo/video files to a back-up source from the USB your wedding files are delivered on. We also recommend storing the back-up in a separate, safe place.
- -In the event that the bride is unhappy with her wedding files, OSPF will re-edit each film making up to 3 specific changes to each film.
- -If purchased, the video message booth will last for one hour at the reception, during the dancing. We ask that the DJ make announcements about the booth to prompt participation. OSPF is not responsible to make announcements asking people to use the booth. We cannot guarantee guest participation.
- -If a bride selects to make monthly payments, Lisa will send monthly reminders with the remaining balance divided into equal payments over the remaining months left to pay. The bride does not have to pay each month. She is only required to have the balance paid by two weeks before the wedding.
- -Please remember to update Lisa if your mailing address changes.